



Beaverson Law Group, PC Strengthens Cyber Defenses with Aunalytics Secure Managed Services

Indiana-based Law Firm Is Shielded from Malicious Cyberattacks with Secure IT Infrastructure Managed by IT Security Experts

Challenge

Prior to engaging with Aunalytics, Beaverson Law Group had been working with an IT service provider that had established the company's IT operations using Microsoft Office 365 and Microsoft Cloud Services. However, critical file repositories would not synchronize properly, resulting in significant productivity loss because file access was continually disrupted. When these disruptions occurred, lawyers at the firm would lose 2-3 days of productivity which was not only a financial concern but a risk to timely completion of client projects which would require an immediate remedy.

As a result of the inability to reliably share files with other attorneys supporting case load requirements, as well as other service issues, the firm contacted and hired Kinetic IT Solutions (which later joined Aunalytics) who sat down with the Beaverson team, listened to the firm's concerns, noted the requirements, and developed a customized IT plan. The IT solution provider then began work redesigning the firm's IT environment.



Organization: Beaverson Law Group, PC

About: Founded in 2014 by Deborah J. Beaverson Esq., the Beaverson Law Group, PC ("Beaverson Law Group") is a boutique law firm that assists clients with estate planning, trust administration, estate administration, elder law, and corporate law with a focus on succession planning. The firm's objective is to help clients consider and select the preferred options to best meet their objectives.*

With an A+ rating by the Better Business Bureau, Beaverson Law Group attorneys and professional staff devote their time and energy on meeting and exceeding the service-related preferences and expectations of their clients which has led to the firm's 3,000+ client base since establishing operations in Elkhart, Indiana.

* Beaverson Law Group, PC is not accepting new clients due to its commitment to meeting the needs of its current clients. This material is not intended as advertising for Beaverson Law Group, PC and fully intended to be a testimonial of the benefits it has realized using Aunalytics Secure Managed Services.

For data-related operations, they recommended a wide range of IT solutions. They began with global file synchronization among all attorneys and continued with Aunalytics Secure Managed Services comprehensive data protection, compliance, and a cybersecurity framework to defend sensitive client data against cyberattacks.

“After making the switch to Kinetic IT Solutions/ Aunalytics, we were very pleased with the new IT systems put in place, as well as the on-demand customer service,” said Beaverson. “While we started with Aunalytics’ managed services offering, we were so impressed that we recently upgraded to their Secure Managed Services offering which has only improved our security footprint.”

Solutions

Beaverson Law Group currently has five workstations in house and three virtual workstations to support attorneys and staff that work remotely. Remote access is enabled with a secure VPN that requires multi-factor authentication (MFA) to ensure only authorized employees are allowed access. Now with Secure Managed Services under management by Aunalytics, the firm is confident in the security of its IT infrastructure with services and solutions that include:

- **24/7/365 Monitoring & Management** – Reduces the risk that valuable infrastructure will go down or become unavailable. Aunalytics manages both hardware and software, and works proactively to address any issues.
- **Synchronized Network Security Platform** – Protects the network and endpoints from advanced threats with next-generation anti-virus protection and management.
- **Workstation & Server Patching** – Ensures servers and workstations are always protected through operating system security patching, including feature releases.
- **Internet Protection** – Guards against Internet breaches with a Sophos Central and Cisco Umbrella combined solution, providing website protection, DNS filtering, and roaming DNS protection.
- **Email Filtering & Security** – Protects email inboxes for all attorneys and staff with Microsoft Defender Advanced Threat Protection.
- **Office 365 Management & Security** – Manages and protects Office 365 instances with Microsoft Defender Advanced Threat Protection.
- **Multi-Factor Authentication** – Restricts access with Duo multi-factor authentication.
- **Data & Device Encryption Management** – Encrypts sensitive data and restricts access with Sophos Central Encryption.
- **Security Awareness Training** – Prepares employees to be more security-aware. As attacks are more people-focused than ever, Aunalytics drives effective security training and testing campaigns to maintain a high level of security awareness.

“Since deploying Aunalytics’ Secure Managed Services, cyberattacks have been nearly non-existent,” added Beaverson. “There was an instance, however, when a virus accessed a PC that I use at home and is part of the network. I received a call out of the blue from our dedicated Aunalytics agent, Lincoln Robinson, and he informed me of the threat and immediately began a remediation of the threat. That’s the type of service I expect and what I feel like I’m paying for. Our lawyers don’t have the time to get sidetracked by these issues, so having Aunalytics on-call has been a high-value addition to our operation.”

In addition to operations in Indiana, the firm also has a presence in Florida, where it works with a large number of seniors who, in many cases, list medical details which are protected under HIPAA compliance regulations. Because of this, the firm is responsible for ensuring sensitive HIPAA-protected documents are properly stored and accessed only by the appropriate parties. Aunalytics keeps Beaverson Law Group compliant with these requirements, which has removed their legal team from having to manage this time-consuming process.

Regarding the actual management of IT resources such as hardware and software, Beaverson explains that Aunalytics oversees expiring licenses and upcoming warranty expirations, which is another troublesome activity for the law firm to manage. She added that Aunalytics regularly provides guidance on systems beyond its oversight, such as the firm’s printers and copy machines, making sure those items are running smoothly when a company representative visits the office.

“In the case of IT resource management, our Aunalytics representative Lincoln Robinson sent us a spreadsheet a couple of months ago and said we have certain pieces of equipment that are going out of warranty soon. Those products may still be okay, but we were appreciative of the notice as it gave us a chance to look into better technology,” Beaverson said. “Lincoln pointed out that at some point, our server will reach a certain age and need to be replaced. He suggested that in our case, we’d be better off moving that server instance to the cloud with 24/7/365 support, instead of buying another difficult to manage physical server.” The Aunalytics Enterprise Cloud meets the highest security and compliance standards, including Beaverson’s need for keeping attorney-client privileged data secure and for meeting HIPPA compliance.

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- Deborah J. Beaverson Esq.

Beaverson has a standing meeting with Aunalytics once a month where upcoming projects are discussed or planned. For example, the future replacement of a server in 2023 was discussed in a recent meeting and the law firm is pleased with this proactive, advanced planning to keep IT systems in top running condition. Outside of the planning, Aunalytics takes care of all the IT, security, and compliance processes in the background so that these items do not burden the Beaverson Law Group's staff. The firm is only contacted when an urgent matter arises, such as conducting a needed security patch on a critical application.

"If we can keep our technology and application patching current, it's much easier for us to manage and ward off potential security threats," said Beaverson. "Aunalytics co-managed Security Patching Platform is another tool in our security defense system since workstation and server application patching ensure that we have baseline protection against the latest vulnerabilities in order to pre-empt an attack."



Results

The law firm has been very impressed with the services provided by Aunalytics from several perspectives. First and most importantly, having the IT service provider onboard gives the law firm back the precious commodity of time. By having a reliable IT environment, the team is not burdened by problems with file access, cyberattacks, data loss, or the myriad of other issues that can occur. This allows the staff to be much more efficient and responsive to its clients.

By having access to a dedicated IT support person and not having to deal with complex IT issues so common with self-managed IT, the firm has much more time to focus on its core competency.

"There is also the relief that comes from knowing client data is secure and protected by industry-leading technology and subject matter experts,

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helping us to avoid run-ins with malicious actors who do not have the firm's best interest at heart," Beaverson said. "Aunalytics Secure Managed Services provide the most thorough security offerings across a broad portfolio of IT services—giving us the confidence needed for the sensitive legal work performed on behalf of our clients."